

S E R V I C E N O T E

SUPERSEDES: NONE

**6611C Dynamic Measurement DC Source**

Serial Number: see below

**RS232/GPIB Firmware Hang-ups.**

**Duplicate Service Notes:**

6611C#J05-01	Serial Number:	US37450160 / US37450183
66312A#J01-01	Serial Number:	US00000000 / US37443297
66312A#J02-01	Serial Number:	US00000000 / US37443297
66312A#J03-01	Serial Number:	US00000000 / US37443297
66312A#J04-01	Serial Number:	US00000000 / US37443297
66312A#J05-01	Serial Number:	US00000000 / US37443297
66312A#J08-01	Serial Number:	US00000000 / US37443297
66332A-02	Serial Number:	US00000000 / US37471261

**To Be Performed By:** Agilent-Qualified Personnel

**Parts Required:**

P/N	Description
5080-2513 REV. A.01.03	ROM U205

*Continued*

DATE: September 1998

ADMINISTRATIVE INFORMATION

SERVICE NOTE CLASSIFICATION:			
<b>MODIFICATION RECOMMENDED</b>			
ACTION CATEGORY:	<input type="checkbox"/> IMMEDIATELY <input checked="" type="checkbox"/> ON SPECIFIED FAILURE <input type="checkbox"/> AGREEABLE TIME	STANDARDS:	LABOR 0.5 Hours
LOCATION CATEGORY:	<input type="checkbox"/> CUSTOMER INSTALLABLE <input type="checkbox"/> ON-SITE <input checked="" type="checkbox"/> SERVICE CENTER	SERVICE INVENTORY:	<input type="checkbox"/> RETURN <input checked="" type="checkbox"/> SCRAP <input type="checkbox"/> SEE TEXT
AVAILABILITY:	PRODUCT'S SUPPORT LIFE	USED PARTS:	<input type="checkbox"/> RETURN <input checked="" type="checkbox"/> SCRAP <input type="checkbox"/> SEE TEXT
AUTHOR: BM	ENTITY: 2100	AGILENT RESPONSIBLE UNTIL:	September 2000
		ADDITIONAL INFORMATION:	

**Situation:**

Units with ROM Revision numbers less than A.01.03 have various firmware "Bugs".

1. The RS232 Command "Measure array" or "Fetch array" causes the bus to hang up.
2. The GPIB interface locks up when a device clear command is used to abort a measurement in progress.  
This is likely a problem if the user needs to abort a measurement due to:
  - a) a triggered measurement does not receive a trigger, or b) the time interval is too long.

**Solution / Action:**

Units returned for firmware hang-up problems, replace U205 on the A2 (GPIB) board with p/n 5080-2513 REV. A.01.03 .

ROM's with revisions less than A.01.03 follow procedures in the Service Manual for "ROM Upgrade", there is no need to calibrate or align the unit.